



POWERED BY



New Account Training: ACH Guarantee

ACH Guarantee

- ✓ Merchants must obtain the required information to initiate an ACH transaction.
- ✓ CrossCheck electronically processes ACH fund transfers.
- ✓ If a transaction does not clear the customer's account, it will return to CrossCheck, ensuring the merchant remains whole.
- ✓ Account Types: Personal and Business
- ✓ The receipt must be signed once the transaction is approved.

Please refer to your Service Agreement and any applicable addenda for a complete list of requirements. All terms and conditions of the Service Agreement, and any applicable addenda and the Confirmation Letter apply.

Frequently Asked Questions

- ACH transactions can only be processed on Personal and Business Accounts.
- Approval date and paperwork date may have a maximum differential date not exceeding 5 calendar days.
- The bank account holder and purchaser must be the same person.
- Down payment cannot exceed 35% of the base selling/cash price of the vehicle, excluding trade-ins, manufacturer rebates, dealer incentives, taxes, dealer add-ons, and additional services beyond the original spec sheet.

Questions?

24/7/365 Support: (800) 552-1900

When prompted to enter store number press #.